



QA INTERNATIONAL CERTIFICATION SERVICES

ISO CERTIFICATIONS SERVICES | INSPECTIONS | PRODUCT CERTIFICATIONS | ISO
TRAINING SERVICES | BESPOKE SERVICES | SAFETY TRAINING SERVICES





QA INTERNATIONAL CERTIFICATION SERVICES

QA International Certification Services is a versatile certification body with various industrial expertise and strong exposure in certifying Management Systems (ISO Certifications), Inspection, Product Certification, Personnel Certification, and Bespoke Services. Our reputation for making organizations stand out was established one decade back starting from certifications and moving on to the respective entities related to organizations compliance. Our brand is revered as a hallmark for quality and rigor from Government entities to owner-managed businesses. Our clients depends on our systems and services to measure, test and monitor the competence and performance of their people and processes.



ACCREDITATION

Accreditation is the official validation or recognition of an assessment body's proficiency, ethics, trustworthiness and independence to take on certification assessment activities. For certificates to be reputable and accepted worldwide, accreditation of third party certification bodies is the strong preference of my suppliers. QAI is legally accredited by relevant Government and Non-Government accreditation bodies around the globe. From auditing to inspections, to testing, training, advisory, quality assurance and certification, QAI adds value to customers' products, processes and assets.

QAI helps its customers to meet end users' expectations for safety, sustainability, performance, integrity and desirability in virtually any market worldwide.

QAI Values



- **COMPETENCE**

With broad expertise, impartial and independent

- **INTERNATIONAL**

Present at locations throughout the world

- **YOUR PARTNER**

Thanks to customer orientation, comprehensive service and reliable certification services

- **STRATEGIC M&A INVESTOR**

Partnership approach focusing on long-term relationships



ISO 9001

QUALITY MANAGEMENT SYSTEM

ISO 9001 is a Quality Management Standard. It suits all organizations large or small and covers all sectors, including charities and the voluntary sector. It aims to help organizations become structured and efficient. Customers are increasingly becoming quality-conscious shoppers. They want to know upfront that your business will meet their needs. A certified Quality management system demonstrates your commitment to quality and customer satisfaction. With ISO 9001 you can minimize the risk that customer expectations are not met.

BENEFITS

Win & Retain Business | Reduce mistakes | Increase efficiency | Improved Productivity | Increase Profitability | Boosts your Image

ISO 14001

ENVIRONMENTAL MANAGEMENT SYSTEM

Amid global warming concerns, ISO 14001 offers vital environmental management principles. Companies adopting it gain a competitive edge, global recognition, and meet stringent regulations. Shareholders and customers demand reduced environmental impact. ISO 14001's Environmental Management System allows control of critical aspects, from emissions to waste, promoting sustainability.

BENEFITS

Compliance to Environmental Legislation | Improving cost control through materials and energy | Reducing environmental incidents which results in reputation, liability, etc. | Improve image with authorities | Improve employee ethics and awareness in the society | Boosts your image





ISO 45001

OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEM

The standard is designed to clarify an organization's impact on health and safety issues, as well as to help reduce the risk of accidents and any breaches in legal requirements. It is essential for organizations to maintain their Health and Safety Management Principles to uphold their reputation globally. Companies with these systems have a necessary marketing edge, helping them stay ahead when it comes to employee protection.

BENEFITS

Safe & competent workforce | Regulatory compliance | Reduction in accidents | Overall cost savings | Improved corporate Image

HACCP / ISO 22000

FOOD SAFETY MANAGEMENT SYSTEM

Food Safety refers to a concept that Food will not cause harm to the consumer when it is prepared and/or eaten according to its intended use. ISO 22000 specifies requirements for a Food Safety Management System where an organization in the food chain needs to demonstrate its ability to control food safety hazards in order to ensure that food is safe at the time of human consumption.

BENEFITS

Introduce internationally recognizes process to your business | Give suppliers and stakeholders confidence in your hazard controls and implement these hazard controls in place across your supply chain | Introduce transparency, accountability, responsibilities and continually improve & update your systems so it stays effective





ISO 27001

INFORMATION SECURITY MANAGEMENT SYSTEM

Information security and data protection brings supreme importance for organizations globally. By integrating a robust information security management system, an organization can ensure that the quality, safety, and reliability of its products are safeguarded to the highest level. ISO 27001 is the international standard recognized globally for managing risks to the security of information you hold. This allows you to prove to your clients and other stakeholders that you are managing the security of information in your possession.

BENEFITS

Identify risks and put controls in place to manage & reduce them | Flexibility to adapt controls to all or selected areas of your business

ISO / IEC 20000

INFORMATION TECHNOLOGY – SERVICE MANAGEMENT

IT is essential to delivering today's business. However, concerns are increasingly being raised about IT services, internal and outsourced, not aligning with the needs of businesses and customers. A recognized solution to this problem is to use an IT services management system based on ISO / IEC 20000, the international standard for IT service management. Certification to this standard enables you to independently demonstrate to your customers that you meet best practice.

BENEFITS

Achieve international best practice standards of IT service management | Develop IT services that are driven by and support business objectives | Integrate People, Process and Technology to support business goals | Place controls to measure and maintain consistent levels of services.





ISO 10002 / ISO 10004

COMPLAINTS MANAGEMENT / CUSTOMER SATISFACTION

ISO 10002 provides guidance on the process of complaints handling related to products within an organization including planning, design, operation, maintenance and improvement. ISO 10004 provides guidance in defining and implementing process to monitor measure customer satisfaction. It is intended for use by organizations regardless of type.

BENEFITS

Achieve operational efficiency to identify and causes of complaints | Resolve more complaints by adopting a more customer-focused approach | Engage staff with new customer service training opportunities | Integrate ISO 10002 with ISO 9001 to improve overall efficiency | Monitor and continually improve your complaints handling process

ISO 22301

BUSINESS CONTINUITY MANAGEMENT

ISO 22301 specifies requirements to plan establish, implement, operate, monitor, review, maintain and continually improve a documented management system to protect against, reduce the likelihood of occurrence, prepare for, respond to, and recover from disruptive incidents when they arise. It identifies the fundamentals of a business continuity management system, establishing the process, principles and terminology of business continuity management.

BENEFITS

Identify and manage | current and future threats to your business | Take a proactive approach to minimizing the impacts of incidents | keep critical functions up and running during times of crisis | Minimize downtime during incidents and improve recovery time





ISO 50001

ENERGY MANAGEMENT SYSTEM

ISO 50001 specifies requirements for establishing, implementing, maintaining, and improving an energy management system. Its purpose is to enable an organization to follow a systematic approach in achieving continual improvement of energy use and consumption. ISO 50001 specifies requirements applicable to energy use and consumption, including measurement, documentation, and reporting, as well as design and procurement practices for equipment, systems, processes, and personnel that contribute to energy performance.

BENEFITS

Identify and manage the risks surrounding future energy supply | Measure and monitor energy use to identify where to improve efficiency

ISO 13485

MEDICAL DEVICES – QUALITY MANAGEMENT SYSTEM

ISO 13485 specifies requirements for a quality management system where an organization needs to demonstrate its ability to provide medical devices and related services that consistently meet customer requirements and regulatory requirements applicable to medical devices and related services.

BENEFITS

Increase access to more markets worldwide with certification | Outline how to review and improve processes across your organization | Increase efficiency, cut costs and monitor supply chain performance | Meet regulatory requirements and customer expectations





ISO 55001

ASSET MANAGEMENT SYSTEM

ISO 55001 is an asset management system standard, the main objective of which is to help organizations manage the lifecycle of assets more effectively. By implementing ISO 55001 organizations will have better control over daily activities, achieve higher return with their assets, and reduce the total cost of risk

ISO 55001 is especially relevant in industries that are capital intensive, have significant physical assets to manage and have high fixed costs. This can include utilities, heavy and light manufacturing, distribution, construction, property management and transportation.

BENEFITS

Financial performance | Reduce asset management cost | Enhanced output | Better decision making | Asset life enhancement | Improved asset maintenance and efficiency | Effective assets disposal and replacements | Asset related risk management

ISO 20121

EVENT SUSTAINABILITY MANAGEMENT SYSTEM

ISO 20121 specifies requirements for an event sustainability management system for any type of event or event-related activity and provides guidance on conforming to those requirements. ISO 20121 applies to all types and sizes of organization involved in the events industry from caterers, lightning, sound engineers, security companies etc.

BENEFITS

Identifies ways to improve event planning and delivery | Achieve best practice levels of efficiency and performance | Define roles and responsibilities for staff, contractors and suppliers | Cut costs through better energy and waste management | Reduce environment food print, become more socially responsible.





GOOD – GMP

GOOD MANUFACTURING PRACTICE

GMP are the practices required in order to confirm the guidelines recommended by agencies that control authorization and licensing for manufacture and sale of food, drug products, chemicals and active pharmaceutical products. These guidelines provide minimum requirements that manufacturer must meet to assure that the products are of high quality and do not pose any risk to the consumer or public.

BENEFITS

Hygiene | Controlled environmental and manufacturing processes | Legislation instructions and procedures | Competent operators | Identification & traceability | Compliance and recall etc.

PRODUCT CERTIFICATION

QAI product certification or product qualification is the process of certifying that a certain product has passed performance tests and quality assurance tests, and meets qualification criteria stipulated in contracts, regulations, or specifications.

Other accredited product certifications are obtained through unique product certification consultancy services provided by QAI, based on international guidelines.



AUDIT

INSPECTION / AUDITS

- Factory Assessment Services
- Environment Impact Assessment
- Audit Conformity Assessment
- Mechanical, Electrical & Civil Inspection
- HSE Audits
- NDT Inspection
- Energy Audits
- Risk Based Inspections
- HAZOP
- Third Party Certification
- Performance Evaluations
- Excellence Rating Audits (HSEQ)
- Onshore and Offshore HSE Audits
- Oil & Gas HSE Services
- Special Certification Services
- Other Tailor-made Services in Quality & HSE
- Bespoke Services

Clients



Training



QUALITY

- ISO 9001 – Awareness Training
- ISO 9001 – Internal Auditor
- ISO 9001 – Auditor / Lead Auditor
- Process Mapping Course
- Specific Quality Tools & Concepts



ENVIRONMENT

- ISO 14001 Awareness Training
- ISO 14001 – Internal Auditor
- ISO 14001 – Auditor/Lead Auditor
- Specific aspects and impacts courses

SAFETY

- Awareness on Safety Management
- Safety Management – Internal Auditor
- Safety Management – Auditor/Lead Auditor
- Practical Risk Assessment
- Construction Safety



FOOD SAFETY

- Basic food hygiene
- HACCP Awareness
- ISO 22000 Awareness
- ISO 22000 Internal Auditor Course
- ISO 22000 – Auditor/Lead Auditor Course
- Food safety training Course



INFORMATION SECURITY

- ISO 27001 Foundation
- Risk Assessment Methodology
- ISO 27001 – Internal Auditor
- ISO 27001 – Auditor/Auditor Lead



BESPOKE TRAINING

- Bespoke trainings on Quality, Health-safety, Environmental, Information security, Food Safety, Energy, GMP and related subjects

Services Across Different Industries And Sectors



Aerospace



IT Service and Information Security



Energy



Automotive



Healthcare



Trading



Cosmetics



Packaging



Education



Food Safety



Construction



Manufacturing



Transport



Building



Tourism

International Health and Safety Trainings

(Affiliated by UK/USA)

Nebosh-(UK)

1. Nebosh International Diploma
2. International General Certificate (IGC)
3. Health Safety At Work (HSW)

IOSH- (UK)

1. Working Safely
2. Managing Safely
3. Leading Safely
4. M.S.Refresher

IIRSM – (UK)

1. (International Diploma in OHSE)

HABC (High field)-UK

Health and Safety in work place

- Level-2 – 1 Day (10 hrs)
- Level-3 – 4 Days (30 hrs)
- Level-4 – 1 week (40 hrs)

Safe Moving and Handling

- Level-2 – 2 Days- (6hrs)

Risk Assessment

- Level-2- 1 Day (6hrs)
- Level-3-2 Days (20hrs)

Fire Safety

- Level-1- Awareness class
- Level – 2 – 1 Day (9hrs)

First Aid

- Level-2 Basic life support & Safe use of an Automated External Defibrillator (RQF)
- Level-2-Award in Emergency first aid at work
- Level-3-Award in Emergency pediatric first Aid
- Level-3-First Aid at Work
- Level-3- Pediatric First Aid

HACCP

- Level-3-For Food Manufacturing
- Level-4-Management for food Manufacturing

Food & Safety

- Level-2-(For manufacturing)/ (For Retail)/ (in Catering)
- Level-3- (Food Safety supervision for Manufacturing) (For Retail)/ (In Catering)
- Level-4- Food safety management for Manufacturing



Medic First Aid

Basic

Advance

H2S COURSES

Basic H2S Training

Breathing Apparatus Wearer

H2S&BA- Hydrogen Sulfide& Breathing Apparatus

H2S Related First Aid

Scaffolding Training- (STI)

Scaffolding awareness

Safe inspection of scaffolding (inspector)

Safe erection and dismantling of scaffolding (Erector)

Scaffolding supervisor safety training

Basic Scaffolding Training

NASP –National Association of Safety professionals Courses

Occupational Safety & Health Basic Diploma

NASP 30 Hrs, General Industry Safety

NASP 10 Hrs, General Industry Safety

NASP 30 Hrs, Construction Safety

NASP 10 Hrs, Construction Safety

HAZWOPER Awareness

Occupational Safety & Health Advance Diploma

Safety Inspections

Lockout Tagout

Materials Handling

PPE, Machine Guarding, Welding

Workplace Violence 6Hrs.

General Health and Safety Trainings

- Basic First Aid
- Advance First Aid
- Basic Fire Firefighting
- Advance Fire Fighting
- Kitchen Safety
- Crisis Management
- Safety Monitoring Training
- Fire marshals/Wardens Responsibility
- Promotion of safe behavior in Work Area
- Developing Safe culture at work Place
- Risk Assessment
- Hazard Identification (Hazid) Training
- Emergency Preparedness & Evacuation
- Vehicle Safety Checklist
- Chemical and Biological hazard
- Construction Activities- Safety hazard
- Transportation hazards
- Manual Handling Hazards
- Job Safety Analysis
- Hazard Operability Study Training (HAZOP)
- Control of substance Hazardous to Health- COSHH
- Basic Site Safety Training for Labours
- Scaffolding awareness
- Safe inspection of Scaffolding (inspector)
- Safe erection and Dismantling if Scaffolding (Erector)
- Scaffolding supervisor safety training
- Competent Person
- Lifting Equipment's Hazards & Controls
- Contractor Safety (Management)
- Emergency Response (Corporate Procedure)
- HSE (Management System) Awareness
- HSE (Management System) Workshop
- HSE Meetings, Effective Motivation
- HSE performance Measure
- HSE. Site Inspection And Audits
- Handling Dangerous Goods
- Hazardous Area Classification
- Hazardous Chemical Awareness
- Planned Inspection and Audits
- Waste management- Production Waste
- Fire Extinguishers (classification /use and testing)
- Fire Fighting (Team Work)
- Fire Team Leader
- Fire Team Member
- Fire Warden
- Security Awareness
- Working At Height Awareness
- Slings lifting Awareness
- Rigging awareness
- Confined space entry safety awareness
- Electrical safety
- Heat stress and awareness
- Root cause analysis



Security Trainings

- Access Control
- Patrolling of the site/Area
- How to Deal with Suspicious Objects
- Emergences Procedures
- How to use Radios/ Walkies Talkies
- Key Control
- HHMD/WTMD Operation Awareness
- Crime Prevention Methods
- Security Risk Assessment

Corporate and Managerial Trainings

- Supervisory Skills
- Team Management
- Effective Communication Skills
- Personality Development
- Corporate Skills
- Modulation
- Interview Skills
- Effective Customer Service
- How To Deal With Aggressive/Difficult Customer
- Treating Culture Shock
- Public Relations
- Personal Hygiene & Grooming
- Telephone Etiquettes And Skills

Accreditation

- Training



- Certifications



QAI – SUPPORT SERVICES



PROJECTS

- Project Management Plans
- Project HSE Plans
- Project Quality Plans
- Project CMEPs
- Sustainability Plans
- Method Statements
- Risk Assessments

AWARD MODELS



ACCREDITATIONS

- ISO 17020
- ISO 17025
- ISO 17064
- ISO 17065
- ENAS, EIAC, GAC



QAI – SUPPORT SERVICES



SUSTAINABILITY

- CEMPS
- WMPS

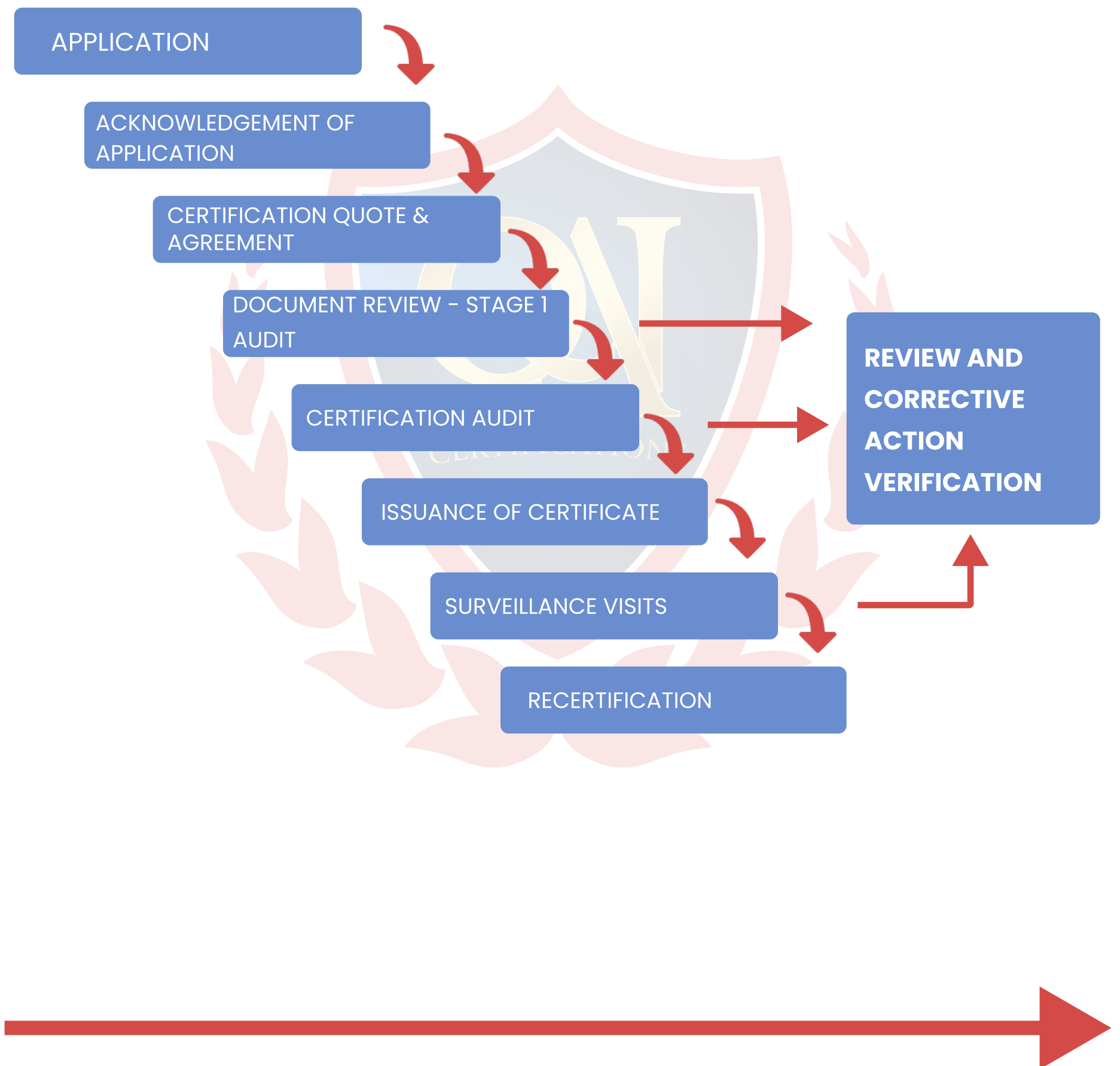


OTHERS

- ISO Implementations & Gap Assessments
- Company Internal Audit
- Abu Dhabi – OSHAD
- COC Audits
- Prequalification Support
- Third Party Inspection



Certification Process





Thank you!

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