



# Quality Policy

**QAI Certification Services LLC** endeavors and committed for the development, implementation, maintenance and continual review & improvement of Management Systems in the organization as per the requirements of interested parties, Organization and ISO/IEC 17021-1:2015 standard through process approach and risk-based thinking.

We believe that our clients, external service providers and relevant interested parties in general are important contributions in our business and this fact is evenly reflected in the organization operations and business processes.

QAI Certification Services LLC ensures:

- Provision of impartial and esteemed certification services and strives to be the best conformity assessment body in the industry by good practices as well as continual improvement of our management system and processes.
- Business/Management System objectives and policies are established, monitored and reviewed frequently to ensure compliance with the competence, impartiality and consistent operations.
- Compliance with client's requirements to achieve possible success in meeting their requirements for the satisfaction enhancement.
- Protection of the environment & climate change through sustainability practices and by effectively identifying aspects and impacts of products, services and activities.
- Ensuring to deliver everything we do in a safe, sustainable manner while continuing to meet regulatory requirements including applicable local and international standards.
- Regular management reviews and internal audits for Management System improvement.
- Availability of adequate and competent resources, facilities and equipment as necessary for effective implementation of Management System in line with applicable requirements.
- Executing works impartially and keeping confidential company and client's information.
- Elimination of hazards and reduction of risks, Prevention of environmental pollution and employee's injury or occupational illness to enhance their efficiency, health and wellbeing.
- Compliance obligations and other requirements are continually assessed, evaluated and integrated with the organization Management System.
- Providing persons working for and on behalf of the company all necessary trainings, resources, systems and empower them to STOP any unsafe work.
- Quality Policy communication to management, staff and interested parties including its periodic review to ensure its effectiveness and continuing suitability & adequacy.

**Managing Director**  
**QAI Certification Services LLC,**  
**Dubai - UAE**